



Centennial Parklands SPORTS CENTRE

CPSC Online Terms and Conditions

The following Terms & Conditions are outlined for:

- Tennis Online Court Bookings
- Social Netball Competition Online Team Registration
- Soccer 5v5 Competitions and Online Team Registration

Tennis

Online Terms and Conditions

General

Centennial Parklands Sports Centre is managed by Clublinks Management Pty Ltd (Clublinks) under a management agreement with the Centennial Park and Moore Park Trust (the Trust).

By making a booking and/or entering the premises of Centennial Parklands Sports Centre you agree to these Terms & Conditions. As part of your Online Booking, you are agreeing you have read and accepted these Terms & Conditions. Centennial Parklands Sports Centre does not refund Online Payments unless the Centre is closed by Management.

Bookings

Successful online bookings will receive an automatic confirmation via email. No further confirmation is required.

The internet booking system is directly linked to the reservation software, and the customer will only be contacted if a Centennial Parklands Sports Centre staff member has a query regarding your booking. If a confirmation email is not received, the customer must check that the email entered is correct. For any queries, questions or problems with the Centennial Parklands Sports Centre Booking System please telephone (02) 9662 7033.

The customer is required as proof of booking to provide the reference number or the credit card used to secure the booking at the time of registration to the Centennial Parklands Sports Centre Tennis Office.

Customers require to go to the Centennial Parklands Sports Centre Tennis Office prior to their booking time to receive their court number.

Should the customer wish to modify or change their booking to an alternative time or date, contact must be made with Centennial Parklands Sports Centre at least 48hrs before the reserved booking time. The customer must email tennis@parklandssports.com.au. No guarantee can be given to change to the requested date/time. The authorised representative will confirm availability of the new booking date and time if permitted. When modifications cannot be processed immediately a 'credit note' will be issued.

Centennial Parklands Sports Centre reserves the right to close the Centre due circumstances out of their control where they deem the surface unplayable (including due to weather, lightening, renovations). An authorized representative will be in contact with the customer to arrange an alternative time or date. When a replacement booking cannot be processed immediately a 'credit note' will be issued in Management's discretion.

Should the customer not be able to confirm a re-scheduled booking time, a 'credit note' will be provided. To redeem the 'credit' the customer is required to reschedule the booking times within one month of the original booking date. 'Credit notes' are issued for **BOOKING TIMES ONLY** and should the customer wish to reserve a booking time of lesser value the difference will be forfeited, alternatively if the booking time booked is a higher rate, then the customer must pay the difference on arrival at the Centennial Parklands Sports Centre Office.

If the customer fails to re-schedule a new booking time within one month, the 'credit' will be considered forfeited and no refund will be given.

Centennial Parklands Sports Centre reserves the right to refuse a 'credit note' should the customer not provide at least 48 hours notice to a staff member of Centennial Parklands Sports Centre.

Balance 'credit notes' must be used in full before the 'credit note' expiry date. Partial 'credits' will not be re-issued.

If a refund is required due to closure of the Centennial Parklands Sports Centre, refunds will only be paid towards the credit card used to secure the booking. In the event of a refund the credit card details must be supplied with the corresponding security pin number.

After the confirmation of credit card details, Management will endeavour to issue refunds within 7 working days.

Centennial Parklands Sports Centre reserves the right to remove customers from the centre if the rules of Centennial Parklands Sports Centre have not been adhered to. Please refer to the Centre rules located in the Office upon arrival. No refunds will be given in the event that the customer is removed from the Centre.

In the event that bookings are made in multiples and a customer does not show, no refund will be given for the 'no show' customer. In the event that a customer is unavailable to play for a pre-booked reservation, at least 48hrs notice must be given to an authorised representative of Centennial Parklands Sports Centre (CPSC) and a 'credit note' for the booking time will be issued. The 'credit note' will be issued and must be used within one month from the date of the original booking.

Risk Warning

Playing tennis is subject to risks and players can incur injuries. There are also risks that access to medical, evacuation might be slow; and of damage to, or loss of, your personal property.

Release and Waiver

If you suffer injury, loss, claims, liability or damage (Loss) while at Centennial Parklands Sports Centre, to the fullest extent permitted by law, you release the Trust and Clublinks Management Pty Ltd (Clublinks), their employees, officers and contractors from any liability for any Loss suffered by you and you release each of the Trust, Clublinks and their employees, officers and contractors from any responsibility or legal liability for death or personal injury associated with your presence at Centennial Parklands Sports Centre and any activities you undertake at Centennial Parklands Sports Centre.

To the extent that the Competition and Consumer Act 2010 (Cth) applies this release is limited to responsibility and legal liability for death or personal injury and does not apply to any person if significant personal injury was caused by the reckless conduct of that person, as defined under the Competition and Consumer Act 2010 (Cth).

Privacy Policy

All personal information disclosed to us will be used and handled in accordance with our Privacy Policy. View our Privacy Policy.

Netball

Registration Terms and Conditions

General

Centennial Parklands Sports Centre is managed by Clublinks Management Pty Ltd (Clublinks) under a management agreement with the Centennial Park and Moore Park Trust (the Trust).

As part of your Team Registration, you are agreeing you have read and accepted the below CPSC Social Netball Competition Rules. Team Registration payment of \$810 is to be made by credit card Online. New teams to the CPSC Social Netball Competition Team will require to pay an additional \$50 Administration Fee for their first season in the competition. This Administration Fee will only occur for the new team's first season in the competition and will not require to be paid again for the next consecutive seasons.

Registrations must be completed Online. Registrations close Friday 16 June, 2017. Each participating player must be entered online (minimum of 7 registered players and maximum of 12 registered players per team will be accepted). Additional players can be added/removed throughout the season providing you do not exceed 12 registered players. Team Registration and Player Registrations must be completed by Sunday 18 June, 2017.

If your team is required to forfeit any matches, CPSC must be notified before 12pm on the day of the match by calling CPSC on (02) 9662 3526. Failure to notify CPSC regarding your forfeiture or if CPSC is notified after 12pm on the day of the match, will result in your team will incurring a \$50 fine which is required to be paid at the CPSC Tennis Office before your next match. Failure to pay your forfeit fine prior to your next match will mean that your team will not be eligible to take the court until CPSC has received payment.

Teams are to arrive at least 5-10 minutes prior to your game time and sign in at the Netball Control Room to receive your score sheet. If you are not on court by the start of your scheduled match time, you may receive an automatic forfeit as we will assume you are not coming and organise another game for your opponents. If you are issued an automatic forfeit your team will incur a \$50 fine which is required to be paid at the CPSC Tennis Office before your next match. Failure to pay your forfeit fine prior to your next match will mean your team will not be eligible to take the court until CPSC has received payment.

Please respect all umpires and players. Any disrespect or verbal abuse will not be tolerated. If there is any failure to adhere to these rules, the player or spectator will be asked to leave the court or leave the netball court area at the umpire's discretion. This could result in your team being removed from the competition with no refund.

Year 11 & 12 students are able to play, however if they under the age of 18 they must be accompanied by an adult at all games.

You are able to interchange your registered players if you are short on numbers for a match. You may also contact CPSC on (02) 9662 3526 for assistance in finding extra players for you where possible. Please ensure you do this within the timeframe allowed as otherwise you may be required to forfeit the match. CPSC will not guarantee finding any players.

Decisions regarding wet weather and cancellations are made each day at 5.30 pm. Weather updates are posted on Facebook daily

Risk Warning

Playing netball is subject to risks and players can incur injuries. There are also risks that access to medical, evacuation might be slow; and of damage to, or loss of, your personal property

Release and Waiver

If you suffer injury, loss, claims, liability or damage (Loss) while at Centennial Parklands Sports Centre, to the fullest extent permitted by law, you release the Trust and Clublinks Management Pty Ltd (Clublinks), their employees, officers and contractors from any liability for any Loss suffered by you and you release each of the Trust, Clublinks and their employees, officers and contractors from any responsibility or legal liability for death or personal injury associated with your presence at Centennial Parklands Sports Centre and any activities you undertake at Centennial Parklands Sports Centre.

To the extent that the Competition and Consumer Act 2010 (Cth) applies this release is limited to responsibility and legal liability for death or personal injury and does not apply to any person if significant personal injury was caused by the reckless conduct of that person, as defined under the Competition and Consumer Act 2010 (Cth).

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Soccer 5v5 Competitions

Terms & Conditions

General

Centennial Parklands Sports Centre is managed by Clublinks Management Pty Ltd (Clublinks) under a management agreement with the Centennial Park and Moore Park Trust (the Trust). As part of your Team Registration, you are agreeing you have read and accepted the below CPSC 5v5 Soccer Competition Rules. Team Registration payment is to be made by credit card Online. Registrations must be completed Online. Registrations close Friday 16 June, 2017. Each participating player must be entered online (minimum of 5 registered players and maximum of 10 registered players per team will be accepted). Additional players can be added/removed throughout the season providing you do not exceed 10 registered players. Team Registration and Player Registrations must be completed by Friday 2nd March 2018. If your team is required to forfeit any matches, CPSC must be notified before 12pm on the day of the match by calling CPSC on (02) 9662 3526. Failure to notify CPSC regarding your forfeiture or if CPSC is notified after 12pm on the day of the match, will result in your team will incurring a \$50 fine which is required to be paid at the CPSC Office before your next match. Failure to pay your forfeit fine prior to your next match will mean that your team will not be eligible to take the court until CPSC has received payment. Teams are to arrive at least 5-10 minutes prior to your game time and make themselves known to the soccer coordinator by the entrance of the soccer pitch. If you are not on your pitch by the start of your scheduled match time, you may receive an automatic forfeit as we will assume you are not coming and organise another game for your opponents. If you are issued an automatic forfeit your team will incur a \$50 fine which is required to be paid at the CPSC Office before your next match. Failure to pay your forfeit fine prior to your next match will mean your team will not be eligible to take the court until CPSC has received payment. Please respect all referees and players. Any disrespect or verbal abuse will not be tolerated. If there is any failure to adhere to these rules, the player or spectator will be asked to leave the court or leave the netball court area at the umpire's discretion. This could result in your team being removed from the competition with no refund. Year 11 & 12 students are able to play, however if they under the age of 18 they must be accompanied by an adult at all games. You are able to interchange your registered players if you are short on numbers for a match. You may also contact CPSC on (02) 9662 3526 for assistance in finding extra players for you where possible. Please ensure you do this within the timeframe allowed as otherwise you may be required to forfeit the match. CPSC will not guarantee finding any players. Decisions regarding extreme weather and cancellations are made each day at 5.30 pm. The coordinator will contact the captain of each team to advise of any cancellations.

Risk Warning

Playing soccer is subject to risks and players can incur injuries. There are also risks that access to medical, evacuation might be slow; and of damage to, or loss of, your personal property.

Release and Waiver

If you suffer injury, loss, claims, liability or damage (Loss) while at Centennial Parklands Sports Centre, to the fullest extent permitted by law, you release the Trust and Clublinks Management Pty Ltd (Clublinks), their employees, officers and contractors from any liability for any Loss suffered by you and you release each of the Trust, Clublinks and their employees, officers and contractors from any responsibility or legal liability for death or personal injury associated with your presence at Centennial Parklands Sports Centre and any activities you undertake at Centennial Parklands Sports Centre. To the extent that the Competition and Consumer Act 2010 (Cth) applies this release is limited to responsibility and legal liability for death or personal injury and does not apply to any person if significant personal injury was caused by the reckless conduct of that person, as defined under the Competition and Consumer Act 2010 (Cth).

Privacy Policy

All personal information disclosed to us will be used and handled in accordance with our Privacy Policy. View our Privacy Policy. By registering your details with Centennial Parklands Sports Centre you agree to join our mailing list. You can unsubscribe any time via the unsubscribe link in our communications or by contacting us directly. By participating in Netball at Centennial Parklands Sports Centre you agree to have photography taken and used for media, electronic (including social media) and marketing purposes.